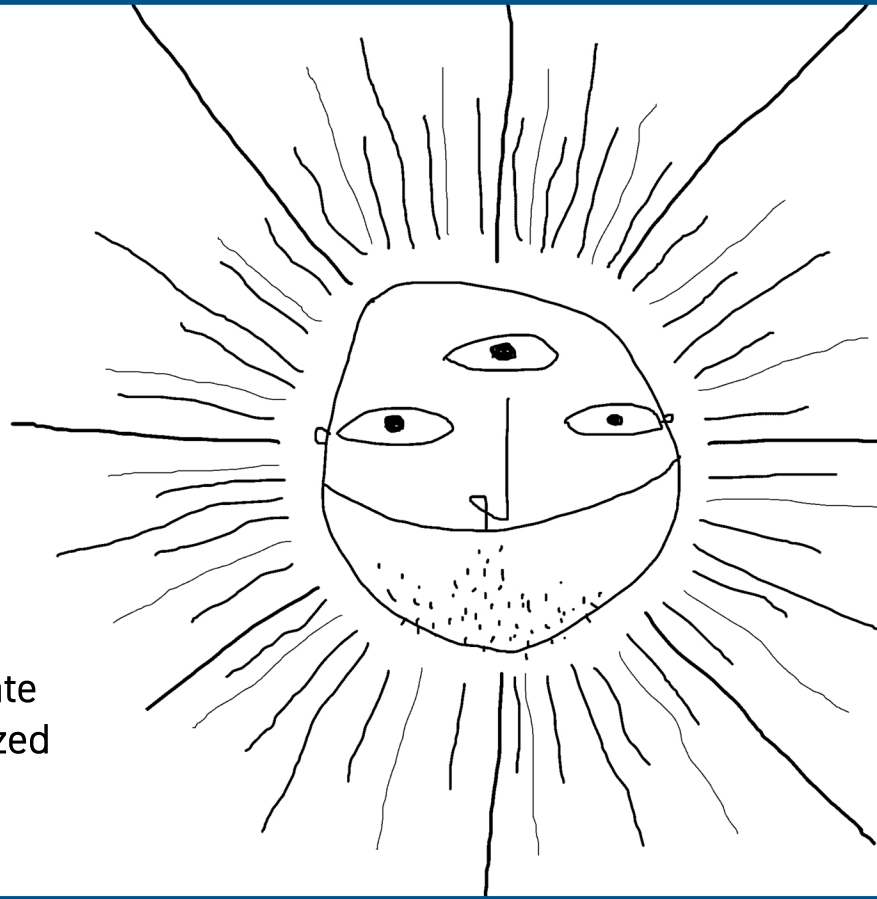


WE SEE YOU

Working every day to create meaning and memories for our guests.

Now hear us because as your teammate and friend, you deserve to be recognized for being exceptional.



LIFT OPERATIONS ENERGY ENHANCEMENT

In mid-February the Lift Operations Department began a program to increase the energy level and welcoming feeling at the lift loading areas across the ski area. Given that this was the first year and it was a mid-season launch, results were mixed, but overall we want to celebrate the successes and look ahead to doing it again next year.

Many staff and guests commented on the amazing job the crew at the bottom of the Jet Lift did to dress up the loading zone with flowers, animation, signage, and daily fun things. The cheerful, sunny attitude of the lift crew – Molly, Ella and Ben - was also the subject of loads of positive comments. This crew will be awarded some end-of-season perks for a job well done. If you see them, please give them a high-five!

Some lift crews were not able to generate as much new energy as others, yet there were bright spots and we learned a few things about what works and what doesn't and this will help us prepare for next year.

We want to thank everyone for letting us know your thoughts and we look forward to seeing you at the lifts again next season.

FROM THE LIFT OPERATIONS MANAGEMENT TEAM



Have something nice to say?

Share it by emailing hr@jaypeakresort.com

