

# GUESTIMONIALS



## OUR GUESTS ARE ROOTING FOR YOU AS MUCH AS WE ARE.

Here's what they're saying, in their own words:

“

Hi Tyler,

I'm writing to thank you and to acknowledge the great customer service I received from Alexandra during our visit 3/27. We had an issue on the Waverider ride in the waterpark and Alexandra managed it perfectly. She acknowledged the issue, took steps to rectify, and followed up to ensure I was satisfied.

While I hope to not have issues during my vacation, I'm happy to know you're employing people like Alexandra to address them should they arise.

We love Jay and it's partially because of people like Alexandra.

Thank you,

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