

Have pharmacy questions?

Rightway is here to help.

With Rightway, you have access to an expert team of licensed pharmacists and pharmacy technicians who are dedicated to making your pharmacy experience stress-free.

You can connect with a real person by phone, chat, or email anytime you have a question about your pharmacy benefits or medications. Support is always free and confidential.



Here are some common questions
our pharmacists help with every day.

WHEN YOUR DOCTOR PRESCRIBES A NEW MEDICATION	WHEN YOU START TAKING YOUR PRESCRIPTION	WHEN YOU NEED ONGOING SUPPORT
Is this covered under my plan? What's my copay and deductible?	I'm worried about the potential side effects. How can I manage them?	I have no refills left. How can I get my prescription filled before I run out?
Do I need prior authorization? Can you contact my doctor to coordinate this?	Can you help me set up automatic refills and mail-order delivery?	Can you help me transfer my prescription to a different pharmacy?
This is expensive. Is there copay assistance or a lower-cost alternative?	Could this interact with any of my other medications? Should I take it with food?	My child is struggling to take their medication. What do you recommend?

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The pharmacist was very helpful. She reached out to my doctor's office to complete the prior authorization, notified my pharmacy of a savings card, followed up with my doctor to get a new prescription sent in, and kept me updated along the way."

RIGHTWAY MEMBER

Get personalized pharmacy support today.

CALL: 888-665-1678

EMAIL: rwrx@rightwayhealthcare.com

CHAT: Scan the QR code to download our app and chat with a pharmacist.



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