



INTRODUCING OUR NEW MAINTENANCE HVAC, ELECTRICAL, AND PLUMBING DEPARTMENT

Excited to share an important step forward for the Facilities team: the formal creation of a Mechanical HVAC, Electrical, and Plumbing (MEP) Department within Facilities Maintenance.

For a campus as large and complex as Jay Peak, these systems are deeply connected to nearly every part of our operation. They support guest rooms, conferences, events, restaurants, pools, pumps, boilers, fire alarm systems, building controls, electrical systems, and many of the behind-the-scenes systems that keep the resort running every day.

This change recognizes how our work already happens in practice. Many guest-impacting maintenance requests involve more than one trade. By creating a formal MEP Department, we are building a stronger structure for coordination, troubleshooting, preventive maintenance, and long-term system ownership. This is also an important step in better supporting our other maintenance teams. Our Hotel Maintenance, Condo and Facilities Maintenance, and Waterpark Maintenance teams carry a tremendous amount of the day-to-day work that directly affects guests, employees, and operations. A stronger MEP structure will help support those teams with clearer technical backup, better coordination on complex issues, improved response to system problems, and more organized follow-through on repairs and projects.

This growth is already showing up across the team in exciting ways. Tyson Robitaille recently passed his fourth-year electrical exam and is preparing to sit for his Journeyman's license. Haiden Chilafoux passed his first-year electrical exam, officially putting him on the path toward electrical certification. Isiah Palmer in Waterpark Maintenance completed his CPO course and became a Certified Pool Operator, while Ken Canning from Condo Maintenance is checking the final boxes on becoming a licensed Gas Technician. We are also happy to announce two team members stepping into new roles: Tony Stuart as MEP Manager and Adam Askwith as MEP Supervisor.

Check out Tony and Adam's Move Up Announcement!

Melian Hamel
Director of Facilities

