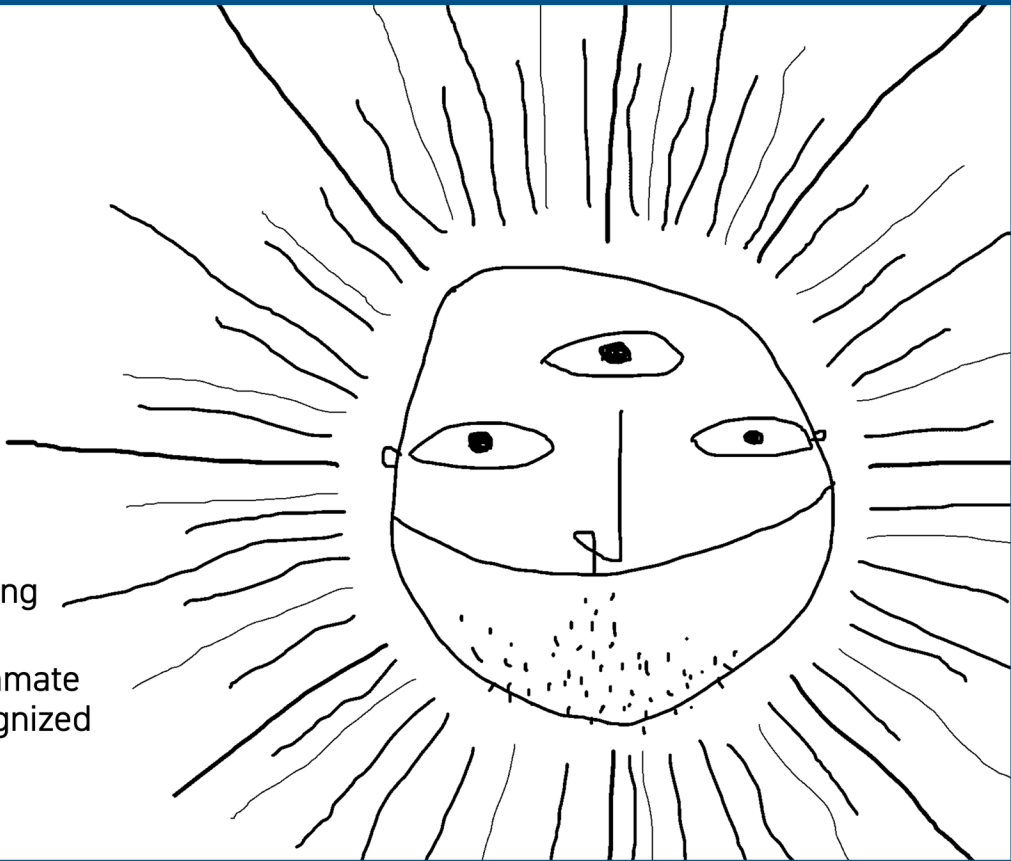


# WE SEE YOU



Working every day to create meaning and memories for our guests.

Now hear us because as your teammate and friend, you deserve to be recognized for being exceptional.



## GEORGE LOCHTIE

George has been with the Resort for 20+ years. He has spent all those years working and perfecting his Customer Service skills. George is dedicated to ensuring all guests receive the same level of service across the board. He always puts their needs first. He is the true definition of 'Hospitality'. George creates connections all over the mountain with staff and guests alike. Our team receives many compliments for his persistence in righting a wrong, delivering goods, and sharing his knowledge. George is a jack-of-all-trades. He can train new staff, assist guests with all their needs, create new Excel worksheets, and catch my mistakes all at the same time. Nothing gets by George. We are truly lucky to have his attention to detail, dedication to this Mountain, and quick wit to get us through our day.



**Nicole Provost** – Front Office Manager



CUSTOMER SERVICE APPRECIATION WEEK