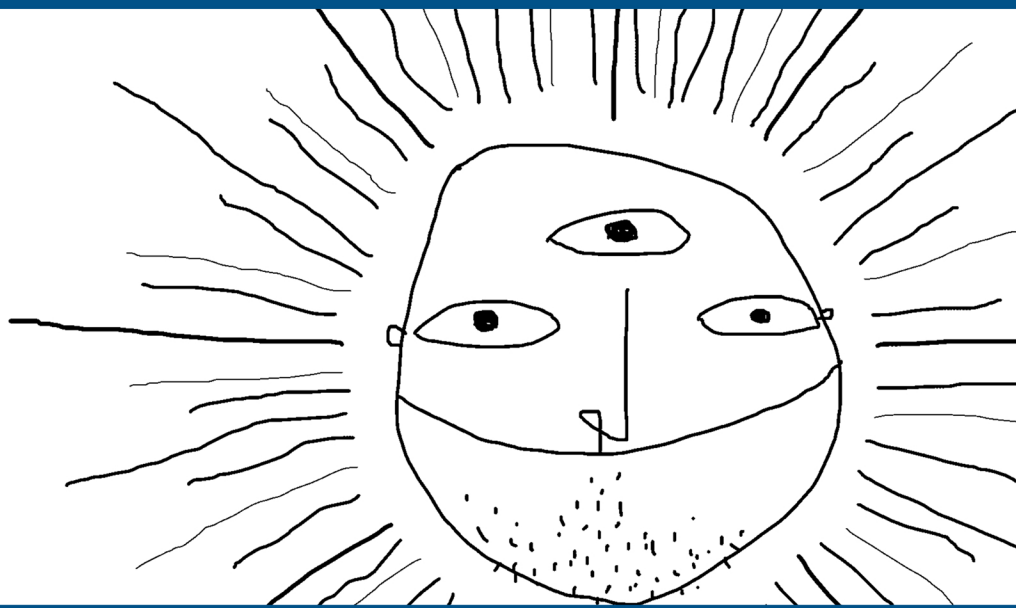


WE SEE YOU

Working every day to create meaning and memories for our guests.

Now hear us because as your teammate and friend, you deserve to be recognized for being exceptional.



HAYLEY PAXMAN (YOUNG)

ASSISTANT DIRECTOR OF LODGING

Hayley leads with true professionalism – always putting others ahead of herself. She consistently shows up every day with a plan & personal determination to make the day successful – whatever the day brings she approaches it with an open mind, immense integrity, a willingness to listen & desire to help. She connects the dots – and really takes the time to understand how various department functions support one another. She understands how team members appreciate knowledge, understanding & recognition and how our guests benefit from solid interactions, efficient systems & a positive environment. Hayley is always taking mental (and physical) notes & she really puts in the effort to put her notes to good use with outstanding follow through, questions & ideas when she sees areas that could benefit from a little more focus (and that's exactly what she does, circles back and follows through when time allows). Her vision is genuine – she really cares about the way she supports her team, the way they are able to support our guests and the resources they have to get the job done. Whether it's training, following up with guests, stepping in to help the front lines, researching products, navigating the software, creating an operational plan or just about anything else to help set us up for success-Hayley is always on her best game and you know the day will end successfully. She carefully bridges back of house operations with the front of the house – connecting housekeeping, laundry and front desk operations in a way that allows them to lean on each other & benefit from the increased teamwork. Her efforts are outstanding and her vision is one that creates successful opportunities for so many of our team members and positively memorable experiences for our guests. Great job Hayley – you are a true professional in the field of Hospitality.



Lisa Morse | Director of Lodging & Hospitality

