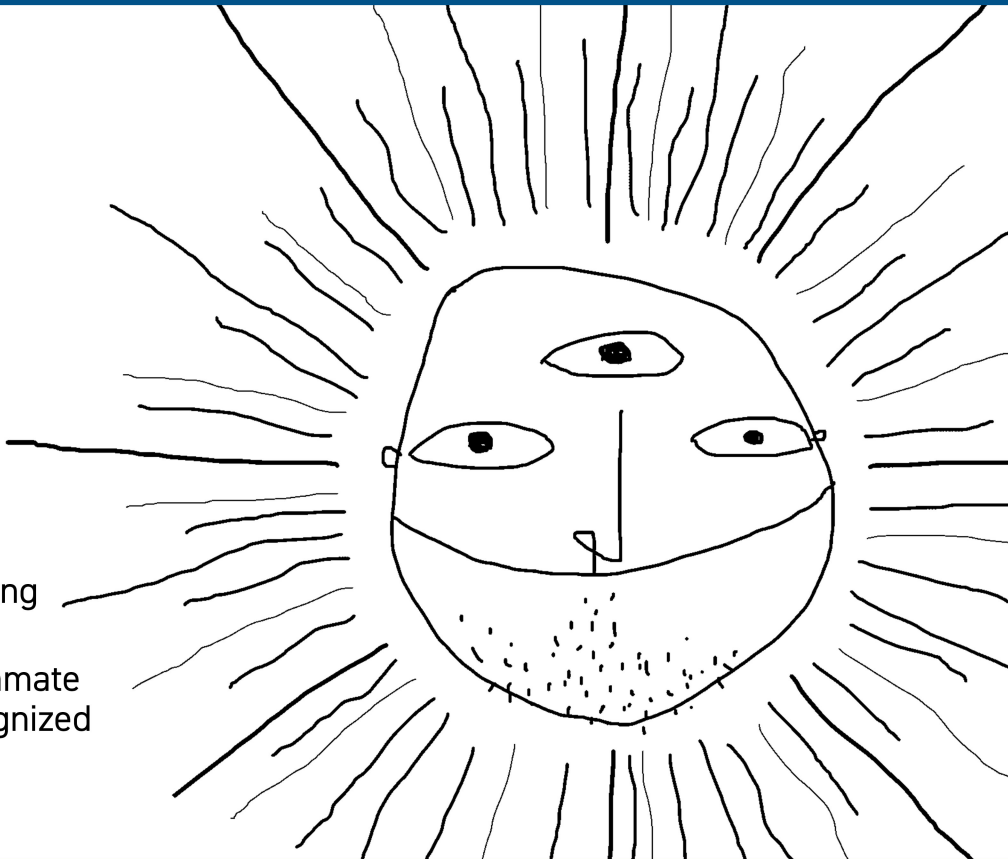


WE SEE YOU

Working every day to create meaning and memories for our guests.

Now hear us because as your teammate and friend, you deserve to be recognized for being exceptional.



HOPE JUDD

Hope can be found at the golf course in the summertime, and manning the switchboard in the winter. Each winter we look forward to her return. With her 17 years at Jay Peak she has worked all throughout the resort, bringing a wealth of knowledge to the team. Hope's organization is unmatched. Her workstation is set up to quickly reference hours, shuttle schedules, and specifics on operations. She has established relationships with the shuttle drivers and recognizes each person by their voice. She studies up on her info each day and is very quick to answer questions accurately. While screening phone calls, dispatching shuttles, and submitting maintenance work orders, Hope works on organizing homeowner mail. She is a great multi-tasker and is very detail oriented. We are so grateful to have Hope, she is as self-motivated as she is humble.



Hayley Paxman (Young) – Assistant Director of Lodging



CUSTOMER SERVICE APPRECIATION WEEK