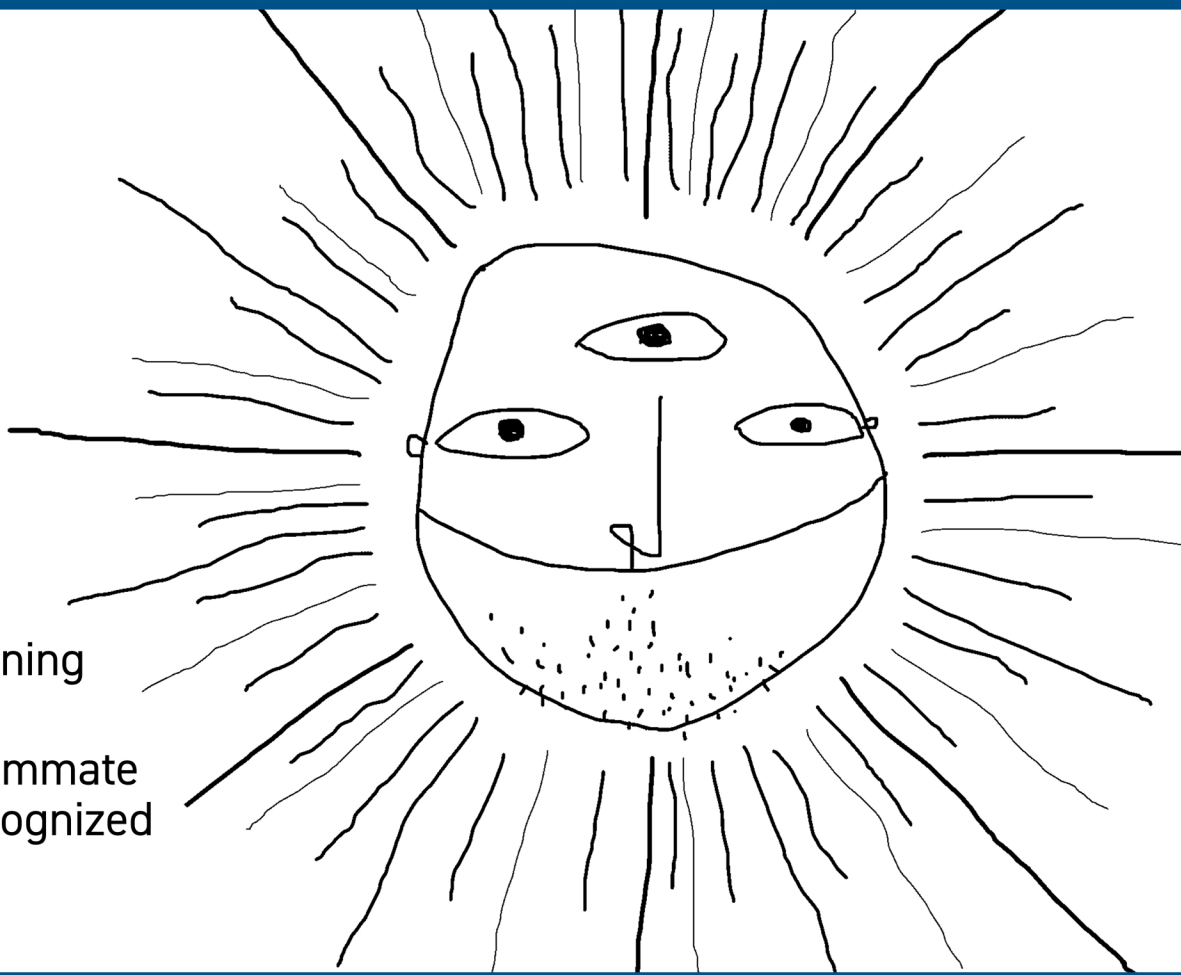


# WE SEE YOU



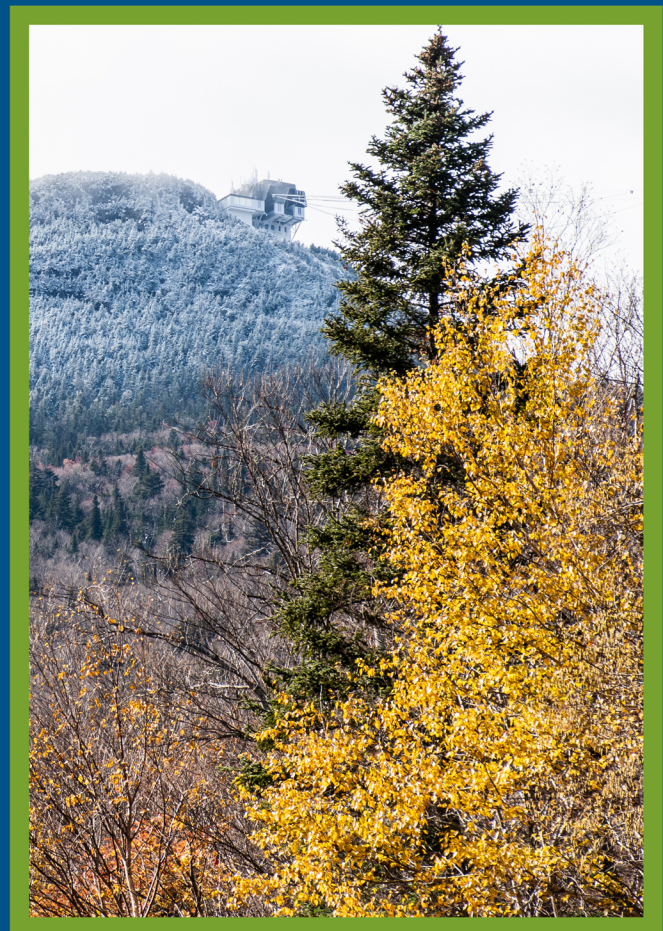
Working every day to create meaning and memories for our guests. Now hear us because as your teammate and friend, you deserve to be recognized for being exceptional.



## RESERVATIONS TEAM-

Ever wonder who that person is that helps to keep things running smoothly with guests Lodging reservations and pre- planning of their stay to include Lift tickets, waterpark passes, Cabana rentals, ski rentals, lessons, climb times and so much more? Pretty much anything you can think of to do here at Jay.

Well, we have an entire team of staff that help to ensure our guest stay is planned to a T for them. From the initial call to inquire about a booking, to ensuring they have everything they need to relax and enjoy the resort planned out ahead of time.



These agents often deal with all sorts of guests from the happiest to the angriest, to the unsure of anything and to the precise planner who knows exactly what they want. Always looking to find them the best solutions and options available to them. The resort knowledge that each of them has is vast and wide they can tell you about Slides and weight limits to climbing center information, to lessons and rentals and every Lodging unit on property and the different units within these properties.

To say these are some of the best people I have had the privilege of working with over the years would be an understatement. We have one of the best teams I have seen in years. All of them are eager to take on new challenges and help out new agents with learning everything there is to know about Jay.

Thank you to each one of you for what you do every day and for each individual person's uniqueness that you bring to the office on a daily basis, it is what keeps us all going every day.

**Brittney Harmon** – Supervisor | **Monique Shepard** - Supervisor  
**Tracy Robinson** - Sports Coordinator | **Sam Sherrer** - Office Trainor  
**Lisa Geiss** | **Ramsina Thomas Couture** | **Beverly Price** | **Steve Barbour**  
**Fiona Lugo** | **John Olson** **Kassy Harmon** | **Madonna Sullivan-Canning**  
**- Wanda Glodgett** | Reservations Manager

