



# MOVING UP

## Congratulations to Hayley Young.

Please join me in congratulating Hayley on her well-deserved promotion to Assistant Lodging Director.

Since joining the Jay Peak team in the winter of 2014, Hayley has immersed herself in several key areas of focus at the Resort and gained valuable experience that makes her an exemplary fit for this position (taking on leadership roles in the Waterpark, Clips & Reels and Lodging throughout her journey). She has continually pushed herself to experience all that each department has to offer and make conscious efforts to improve teamwork, operational communication and grow in her own leadership style.

In Hayley's new role she will work directly with the Front Desk and Housekeeping Managers to support the front desk, valet, housekeeping and laundry operations - with a primary focus on integrating a cohesive connection between front of house and back of house efforts to best support positive communication, teamwork, efficiency and overall operational success of both areas combined with an end goal of consistently providing memorable guest experiences.

Congratulations Hayley - I look forward to working with you in your new role as you continue your Jay Peak journey.

**Lisa Morse**

Director of Lodging & Hospitality

