



# MOVING UP

## Congratulations to Ryndee Cortez.

It is my pleasure to announce that Ryndee Cortez is Moving Up to the position of Lift Operations Supervisor/Lead Tram Operator.

Ryndee came to Jay Peak during the 2018-19 ski season and started working as a Lift Attendant. The following season she was promoted to a Lift Operator and then to Lift Operator/Trainer. For the last 2 seasons, Ryndee has trained most of the new Lift Attendants that we have brought on to the team. Her training methods are very consistent with all the lift staff, and that consistency is a key factor in reduced lift related injuries over the past couple of seasons.

In Ryndee's new role, she'll be responsible for most of the interviewing/hiring process of lift staff, scheduling, and the training of new staff. She will be hands-on to ensure that all our lifts are operating safely, efficiently and guest-friendly. She'll also play an active role as the Lead Tram Operator where she will assist with coordinating with group sales on various groups and weddings along with keeping the Tram Crew up to date on evacuation training and other safety policies.

Please join me in welcoming Ryndee in her new position at Jay Peak.

**Craig Parrish**

Lift Maintenance & Operations Manager

