## **GUESTIMONIALS**





## OUR GUESTS ARE ROOTING FOR YOU AS MUCH AS WE ARE.

Here's what they're saying, in their own words:

Our real reason for this email is to share some observations with you. We had not been up to our Jay condo in exactly one year. Thank you COVID!! We drove up to the condo for a few days this past week and celebrated the one year anniversary with a drink on the Tram Haus patio.....socially distanced and masked of course! While at Jay we were both extremely impressed with how the mountain is handling COVID protocols. Everyone, and we mean EVERYONE, was masked. Sanitizer everywhere. Contact tracing. Social distancing. Staff folks asking questions, appropriate questions. I went in to the Tower Bar to get us drinks after returning from snowshoeing. As I walked in to the entrance, a young woman stopped me, very politely asked where I was going, instructed me to sign the contact tracing log, showed me where to stand to order. Very, very impressive. Every lift attendant masked. Staff members wearing many different hats. I could list many more examples.

The mountain employees are doing one hell of a job during this one hell of a time. The Jay family of employees should be extremely proud of what you are doing and how you are all doing it. We realize this can not be an easy task which makes your efforts even more remarkable.

We are sincerely and deeply appreciative.

- Nancy & Gene L.