

GUESTIMONIALS



OUR GUESTS ARE ROOTING FOR YOU AS MUCH AS WE ARE.

Here's what they're saying, in their own words:



“ I would like to commend the extraordinary efforts of Olivia who was serving at your front desk on the evening of August 12, 2021. After checking in and having luggage moved to our rooms, we discovered one component of my sister-in-law's oxygen concentrator was broken meaning she would not be able to fill her portable canisters and participate in planned weekend activities. This was an extreme disappointment to her as she knew as an experienced user that finding a solution would be very difficult. I visited the front desk and spoke with Olivia about the situation. This was obviously a situation she had not faced before. In spite of the circumstances, Olivia aggressively began calling businesses, hospital emergency rooms, and even acquaintances to find a solution. Olivia then provided the name and phone numbers for Keene Medical Products in Newport and the nearest Lincare (oxygen equipment supplier for Medicare users) operation. We were then able the following day to obtain and install a replacement part which, incidentally, was provided free of charge by Keene personnel.

Please provide to Olivia once again our profound thanks and whatever special recognition your resort might offer in circumstances like these.

Regards,
Bernie Ziegler

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