

GUESTIMONIALS

OUR GUESTS ARE ROOTING FOR YOU AS MUCH AS WE ARE.

Here's what they're saying, in their own words:



“ I wanted to take a moment to thank your ski patrol team for helping my sons today. We've never skied Jay Peak before and this morning's conditions were challenging as cold, windy and snowy. I later learned that the temperature at the top of the Bonaventure Quad was -17 degrees with the wind chill. Although, we dressed for the weather it was still difficult.

Typically, I ski behind my boys but this morning I was trying to scope out a good glade for us to tackle. I ended up being a few hundred yards in front of them but far enough down the mountain that I couldn't see them. I stopped and waited for my 9 year old and 13 year old. After ten or so minutes, I had figured that they went down another trail so I went to the bottom to go meet them.

When I arrived at the bottom they weren't there. I knew they were probably still on the mountain and I was concerned but I'm not one to overreact. I spoke with some fine folks at the ski school. I told them that my two boys hadn't made it down to the bottom yet and that I had lost sight of them. The gentleman asked me to describe them and as soon as I did he explained to me that the Ski Patrol had already located them and was helping.

What had happened was my youngest while trying to get back on a main trail had become stuck on an icy trail and lost a ski and a pole. His older brother stayed with him and tried to help until the Ski Patrol was alerted (I'm proud of him as well).

You're team (Ski School and Ski Patrol) helped to avert what could have been a major issue which could have turned worse quickly. As it was, my oldest did suffer from some minor frost nip.

I can't be more grateful and am full of gratitude for helping my family today. I never got the names of the people from Ski Patrol nor Ski School who helped, but your team here is amazing. They even went back and located his missing ski on the Icy (I believe closed) trail. I'm sure this wasn't a big deal to the Ski Patrol but to us, it was.

Finally, after warming up and picking up some new poles we finished our day on the slopes. Please pass this message along to those that helped today.

Best,
Nathan, Michael and Benjamin

NOTE: The employees noted here are John Witherspoon from Ski & Ride School and Collin Mahoney from Ski Patrol.

