

THE RETURN

KEEPING THE HOUSE

The unsung heroines and heroes of this place are its Housekeepers, Laundry Department and Janitorial team. This is always the case, but never more than across these past 4 weeks when, severely understaffed, they worked tirelessly to keep up appearances for more guests than we had reasonably expected.

The back of the house, by definition, stays out of the limelight but without their determination and hustle and coordination, we can't deliver a perfect vacation, because guests would never be able to start one.

Over the past few weeks, we had late check-ins not because of a lack of hustle, effort, and energy but because of too many reservations across time periods we had forecasted much lighter attendance. These late check-ins shouldn't take away from the effort of our Housekeeping teams working late into the night and across stretches of foul weather. It shouldn't detract from our Laundry team keeping up with clean linens, and towels and stocking Wellness Stations. And it can't minimize the energy put into keeping bathrooms, and common areas and lobbies clean during a time of heightened awareness on cleanliness and disinfection.

This might be the winter of our discontent from a business perspective, but our teammates putting in everything they've got, despite being tired and cranked and under gunned shouldn't go without notice. Our appreciation for what they both managed to accomplish, and what they'll continue to achieve, cannot be overstated. If you come across these folks below, please let them know what they mean to the team and I'll plan on meeting with all of them, personally, to deliver these thanks on behalf of the resort.

-Steve
swright@jaypeakresort.com

HOUSEKEEPING, LAUNDRY, & JANITORIAL

RENEE BADGER
JOHN BELIVEAU
BRIANNA CARPENTER
KELSEY DAVIS
ANNE DUBOIS
SHERI GABRIELE
JUAN CARLOS GONZALEZ LAGUNA
MARITZA HERNANDEZ VALDES
ORANDI JAMES
LONNI LEAVENWORTH
SOPHIA LESLIE
PATRICIA LYONS
ABIGAIL MESSIER
ANGEL MESSIER
KRYSTAL MESSIER
WENDY MICHAUD

WILLIAM MILLER III
WILLIAM NARAMORE
LLOYD POWERS
HUNTER PRIVE
MCKENNA PRIVE
MARIE RANDALL
MELISSA RANDALL
YVONNE RANDALL
ALEESHA SANBORN
KAYLA SHOVER
KENNETH SIMONS
BEVERLY SMITH
KRISTA SMITH
AMANDA WHITE
BRITTANY WOOD
PHILLIP WOOD

